**Feel free to add your elevator pitch**

**Osmar Cunha**

My name is Osmar Cunha. I have more than 20 years of experience in IT technical support. My background includes working in the public sector for a regional electoral court and a federal educational institute. I have experience with Level 1 and Level 2 in HelpDesk, analyzing application issues and troubleshooting, and explaining technical information to users in clear terms to promote better understanding. I believe in maintaining a positive and collaborative work ethics and consider myself to be a motivated worker, with a passion for continuous growth and learning throughout my career. So, I am looking for a IT Technical support position.

**AMIR EHSANY**I'm Amir Ehsany, a dedicated IT professional with seven years of hands-on experience in roles ranging from IT support technician to IT administrator. Armed with a Bachelor's degree in Information and Technology, as well as an advanced diploma in Cisco administration, I've cultivated a robust skill set that spans technical troubleshooting, systems optimization, and network management. As I embark on my next career move, my primary goal is to secure a role that aligns with my IT background, enabling me to contribute my expertise and passion for technology to a forward-thinking organization.